

Ref: KH/CB/ParentPay Fraudulent App

19th September 2025



Barr Beacon School
www.barrbeaconschool.co.uk

Dear Parent/Carer,

ParentPay Fraudulent App

We have been made aware of a fraudulent app currently listed in app stores that mimics ParentPay branding. While it may look familiar, this app is unauthorised and not supported by ParentPay Group.



Please note:

- **ParentPay does not have an app available for download from any app store.**
- To use ParentPay, please visit <https://www.parentpay.com/> from your mobile phone or computer. You can also log into ParentPay via the Matrix App.
- After Logging in, you can save a shortcut onto your phone's home screen for easy access.
- We take your security seriously and have taken swift action to report the fraudulent listing and request its removal.

No action is required at this time – this message is for information only.

Thank you for your attention and for helping us keep your accounts secure.

Yours sincerely,

Mrs K Hibbs
Headteacher



Barr Beacon School
Old Hall Lane
Aldridge, Walsall
West Midlands
WS9 0RF



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0121 366 6600

Barr Beacon School

@barrbeacon.school

postbox@barrbeaconschool.co.uk

