Our Ref: KHI /SFO/705 bus service/ Transport Safety officers

21st May 2025

Dear Parent/Carer

Transport Safety Officers

I am writing to you with regards to recent reports of poor behaviour by a small minority of pupils travelling on the 705 bus service. This behaviour is not only unacceptable but also falls short of the Beacon Values we expect all our pupils to uphold – specifically, 'Act Responsibly' and 'Consideration for Others'.

We have been made aware of instances of silly and disruptive behaviour, which have prompted complaints from bus drivers and other pupils. Such actions jeopardise the safety and comfort of everyone using the service and are not representative of the high standards we expect from our pupils.

To address these concerns, we are working in close partnership with Transport Safety Officers attached to the British Transport Police. On Thursday 20th May, nine officers rode on the 705 service and engaged with pupils to reinforce our expectations around safe and respectful conduct. These officers will continue to monitor the service periodically and will ride on buses as necessary. This will also apply to the 881 and 788 services, although we have received no reports of similar behaviour on these services.

Furthermore, onboard surveillance cameras have already been reviewed and will continue to be reviewed regularly. We are working with the Safer Travel West Midlands to view this surveillance footage. Any pupil identified as behaving inappropriately will be subject to appropriate sanctions in line with our behaviour policy.

In addition, we have become aware that a small number of pupils are attempting to board the bus without a valid bus pass or means of payment. While we understand that bus passes can sometimes be lost or forgotten, pupils in this situation must report to Pupil Services to request a temporary one-way ticket before attempting to travel.

We kindly ask for your support in speaking with your child about the importance of safe, sensible, and respectful behaviour while using public transport. Together, we can ensure that the 705 service remains a safe and welcoming environment for all.

Thank you for continued support,

Kethom

Mrs K Hibbs Headteacher

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