Our Ref: KH/WS/Ski Trip RE. Insurance updates and police Reference number



Barr Beacon School www.barrbeaconschool.co.uk

30<sup>th</sup> March 2023

Dear Parents/Carers,

I am writing to update you with regard to the insurance claim being placed by the school in relation to the New Hampshire Ski Trip.

## **Insurance Claim**

We have begun the insurance claim process with Endsleigh, Ski Bound's insurance company for the trip. This is a part of the larger company Zurich. The claims handling company is CEGA.

At present CEGA has details of our case and has submitted them directly to Zurich for consideration, as our case is a particularly unusual and unprecedented one.

This process will take some time and we are still submitting required information to support our claim. We have no definitive time line and do not know whether our claims will be successful. We do know that the excess fee of £100 per pupil claiming will stand, the insurance claims handler has already been very clear on that.

We are applying for the cost of replacement passports and emergency documentation. We have also argued that there should be compensation for the upset caused by what happened. We are applying for renumeration for costs incurred to the school. However, as previously stated, we have no confirmation that any of these claims will be successful at present. Whilst this may not be the outcome we want, we felt it important to keep you abreast of these developments.

## **Passports**

As many of you have contacted us about this, we feel it is important to advise that you continue to replace passports even before any insurance claim may go through. Not having a passport could impact on your family holiday arrangements which would be a shame. We cannot confirm that any monies will be paid by the insurance company therefore would not want you to wait on this before replacing the passport.

If you are asked for a police report reference number when applying, you may need to know the following which are listed on the report:

- CAD event number: 23-015963
- ORI NO. NH0054600
- Department case number 2023 000751

I thank you for your continued patience and support,

Please find the link for the photos captured to the eventful week. https://barrbeaconschool.co.uk/ski-trip-what-a-week/

Yours sincerely,

Mrs K Hibbs Headteacher











